

# Bereavement care standards



A framework for delivering compassionate, person-centred and equitable care.

## Parent-focused care



All bereaved parents and families are provided with personalised care



All bereaved parents and families have access to an appropriate, available and accessible bereavement room.



All bereaved parents and families are offered opportunities to make memories.

## Staffing



Bereaved parents and families receive their care from an appropriately staffed team.



All staff involved in the care of bereaved parents and families receive the training and resources they need to provide high-quality bereavement care.



Healthcare staff are effectively supported to care for bereaved parents and families.

## Communication and learning



All bereaved parents and families are informed about and, where needed, referred for emotional support and for specialist mental health support.



A system is in place to clearly signal to all health care professionals and staff that a parent has experienced a bereavement.



Bereaved parents and families are confident that learning from their baby's death will take place and are fully informed throughout.

